

RETURNS FORM

TEL: 01772 792600 | EMAIL: SERVICE@GHOSTBIKES.COM



TOP TIPS - READ THIS FIRST!



1. Ordered from our website? Please fill out the online returns form so we can prepare your return in advance.





Helmet Return? Please ensure no visor stickers & tags are removed or we can't refund or exchange due to safety reasons.



4. All Returns - Please return with all original packaging & tags intact.

STEP 1: Your order details.

| NAME: | |
|-----------------|--|
| | |
| ADDRESS: | |
| | |
| | |
| POSTCODE: | |
| TEL: | |
| | |
| INVOICE NUMBER: | |
| | |

PACKING INSTRUCTIONS



Please fill out this form - it helps us deal with your return faster.



Pack your return parcel well, so it gets back to us safely without any damage - don't seal it just yet!



Cut out the address label at the bottom of this form (stick it on the outside of your parcel) - Don't forget to fill out the info!



Pop the rest of this form inside the parcel before sealing the package.



Seal the Package and post it back to us!

STEP 2: Which item(s) are you returning and why are you returning them?

| Item(s) Returned | Reason for return (Tick Box) | | | | | | | | | |
|------------------|------------------------------|--------------------------|---------|-----------|---------------------|-----------------|--|-------------------------------|------------------|--|
| | | No Longer Required | Too Big | Too Small | Not As Described | Not As Image | | * Faulty / Damaged Item | Incorrec Item | |
| | Return Exchange | | | | | | | | | |
| | Return Exchange | | | | | | | | | |
| | Return Exchange | | | | | | | | | |

STEP 3: What item would you like in exchange?

| (Only fill in this step if you ticked EXCHANGE in Step 2) | | |
|---|--------|------|
| Exchanged Item | Colour | Size |
| | | |
| | | |
| | | |

OTHER COMMENTS:

| Please write any other comments below. |
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EZI RETURNS - UK Good Deals 70 Avenue Jean Jaurès Bagnères de Luchon 31110 **FRANCE**