RETURNS FORM

TEL: 01772 792600 | EMAIL: SERVICE@GHOSTBIKES.COM

TOP TIPS - READ THIS FIRST!

1. Ordered from our website? Please fill out the online returns form so we can prepare your return in advance.
2. Faulty or Damaged items? Contact us first! We may be able to resolve it quicker.
3. Helmet Return? Please ensure no visor stickers & tags are removed or we can't refund or exchange due to safety reasons.
4. All Returns - Please return with all original packaging & tags intact.

STEP 1: Your order details.

NAME:

ADDRESS:

POSTCODE:

TEL:

INVOICE NUMBER:

PACKING INSTRUCTIONS

1. Please fill out this form - it helps us deal with your return faster.

2. Pack your return parcel well, so it gets back to us safely without any damage - don't seal it just yet!

3. Cut out the address label at the bottom of this form (stick it on the outside of your parcel) - Don't forget to fill out the info!

4. Pop the rest of this form inside the parcel before sealing the package.

5. Seal the Package and post it back to us!

STEP 2: Which item(s) are you returning and why are you returning them?

Item(s) Returned		Reason for return (Tick Box)							
		No Longer Required	Too Big	Too Small	Not As Described	Not As Image	Did Not Arrive On Time	* Faulty / Damaged Item	Incorrect Item
	☐ Return ☐ Exchange								
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* For Faulty or Damaged goods, please leave a note in the comments section below.

STEP 3: What item would you like in exchange?

(Only fill in this step if you ticked EXCHANGE in Step 2)

Exchanged Item	Colour	Size

OTHER COMMENTS:

Please write any other comments below.

NAME

POST CODE

INVOICE NO.

Ezi Returns - Subke - UK Good Deals
Industriestraße 30
21394 Kirchgellersen
Germany